

IMMO VALFREJUS rental conditions

RESERVATION :

All reservations must be made with an account of 25%, and 100% of the insurance guarantee if you choose to take.

The balance must be paid 1 month before the arrival date.

Payment can be made by credit card, French bank checks, holiday checks (ANCV) or cash.

Last minute reservations must be paid totally and by credit card.

PRICE:

Our prices (TTC) include: use of the lodgings, charges included (water, electricity, and heating, except in certain chalets) and cleaning before arrival.

Our prices do not include: Tourist tax, to be paid on arrival, bed and house linen, the tax for animals, any extra services and the breakage deposit.

The amount of the breakage deposit varies from 200 e to 500 e according to the lodging and must be paid on arrival by French check or cash. It will be given back by mail, maximum 10 days after departure, reduced of the amount owed to Imm Valfrejus or any breakage or damage cost that has been noted.

SERVICES :

Cleaning: prices include cleaning before arrival. The apartment must be given back in perfect order and cleanliness. On the contrary a cleaning service will be invoiced, between 35 e and 100 e, according to the type of lodgings.

Animals: Domestic animals are accepted in certain lodgings with a tax of 25 e per animal per week, to be paid on arrival.

The presence of an animal must be notified on the reservation.

Animals must be kept on leads inside the building and around the resort. We reserve the right to refuse aggressive animals.

Bed linen, 2 sheets and 1 pillow case can be rented for 7 e per pack.

TV rental, possible in most of our apartments, for 45 euro's/week.

ARRIVAL AND DEPARTURE:

Check in is from 16h on. Keys must be given back before 10h on departure day. All departures after 10h can be invoiced an extra days' rental.

In case of late arrival or early departure , the agency MUST be informed.

RESIDENCE RULES:

A 'rules for circulation' is posted in each residence. We invite you to inform yourselves and respect the indications.

The number of occupants in the lodgings must not exceed the capacity or the lodgings; the penalty is to be expelled without any refund whatsoever.

No objects can be transferred to another apartment, if this is the case, they will be considered as missing off the inventory and invoiced to the client accordingly.

TOURIST INFORMATION :

Information in our brochures on the sports activities, curiosities and practical information in and around the resort are given to us by the local tourist office, we cannot be held responsible for any faults or changes in the program.

INFORMATION ON THE STAY :

Inventory of the lodgings: you must check the inventory no later than 24h after arrival. Any complaint after that time cannot be taken into consideration. The possible damage and missing objects will be consequently invoiced to the client following an evaluation made by IMMO VALFREJUS. Urgencies: climatic catastrophes, harmful effects of work undertaken by private individuals or public authorities that may cause nuisances cannot be the matter for compensation.

RESPONSABILITY:

IMMO VALFREJUS cannot be held responsible in the case of theft, loss or deterioration of personal belongings, of deterioration to the apartment and its' contents that the client may cause.

CANCELATION :

You must give written notification to IMMO VALFREJUS 120 Rue des Bettets 73500 Valfréjus/Modane.

The cancellation date is the date that written notification is received.

No penalty fees for cancellation more than 30 days before arrival.

In the case of cancellation less than 30 days and more than 21 days before arrival, whatever the reason, the account will be kept, between 20 and 15 days before arrival, 50% of the total price will be kept, between 14 and 7 days before arrival, 75% will be kept and 6 days to a no show, the total amount will be kept. Clients who do not arrive within 24 hours of the arrival time, the reservation is considered as null, IMMO VALFREJUS has the right to rent the lodgings without any compensation to the original client.

CANCELATION GUARANTEE:

You may undertake a cancellation guarantee; the price is 5% of the total price. The guarantee, taken at the latest on confirmation of bookings, thus permitting: Refund of the totality of the lodgings, deducted of the cancellation guarantee.

The guarantee is valid under the following circumstances:

Death, illness or accident to the insured, his partner, the close family or any person officially living in the home of the insured. The cancellation must be accompanied with a medical certificate specifying either hospitalization or forbidding traveling of the insured or the others above specified. Redundancy, work transfer or cancellation of holidays by the employer of the insured or partner.

To valid the guarantee IMMO VALFREJUS must be informed at the latest, on the arrival date with written justification. All notification after that date will automatically cancel the guarantee.

ALL CLIENTS ACCEPT THE RENTAL CONDITIONS THAT HE HAS FULLY READ AND UNDERSTOOD